

Community Resources

For Families during School Closing

While using this resource,
click on the **Underlined Words**
to go directly to that resource.

WHAT TO KNOW ABOUT COVID-19

WHAT YOU CAN DO:

-  Go to the grocery store or pick up take-out food.
But don't overstock
-  Engage in outdoor activities like walking, hiking, running, biking.
-  Go to the pharmacy to pick up a needed prescription.
-  Go to the hospital or health care provider. Be sure to call ahead.
-  Fill your car with gas.

www.washtenaw.org/COVID19     @wcpublichealth

WHAT TO KNOW ABOUT COVID-19

WHAT YOU MAY NOT DO: 





- Leave the home to work unless your employer designates you as a critical infrastructure worker.
- Participate in any public gatherings.
- Visit someone in the hospital, nursing home, or other residential care facilities (with limited exceptions).
- Go to the mall or to dine-in restaurants.




www.washtenaw.org/COVID19     @wcpublichealth

Guidance on "Stay Home, Stay Safe" executive order

INFORMACIÓN SOBRE CORONAVIRUS

USTED PUEDE:


-  Ir al supermercado o recoger comida para llevar.
Pero no comprar en exceso.
-  Salir de la casa para caminar, correr, andar en bicicleta.
-  Ir a la farmacia a recoger alguna medicina que sea necesaria.
-  Ir al hospital o al doctor. Pero llama primero.
-  Llenar el tanque de gasolina de su carro.

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INFORMACIÓN SOBRE CORONAVIRUS

USTED NO PUEDE: 

- Salir de casa para trabajar a menos que su empleador lo designe como un trabajador de servicios básicos o de infraestructura crítica.
- Participar en ninguna reunión pública.
- Visitar a alguien en el hospital, hogar de ancianos u otros centros de estancia (con limitadas excepciones).
- Ir al centro comercial o cenar en restaurantes.

www.washtenaw.org/COVID19     @wcpublichealth

COVID-19 in Multiple Languages

Visit the website above for MORE materials in MANY languages about health information, state guidance, resources on unemployment and for immigrant families



Social distancing, self-monitoring, quarantine, isolation

Distanciamiento social, auto-monitoreo, cuarentena, aislamiento



MANAGING A COVID-19 INFECTION

CÓMO MANEJAR UNA INFECCIÓN DEL COVID-19

Complete list of Food Pantry and Food Map

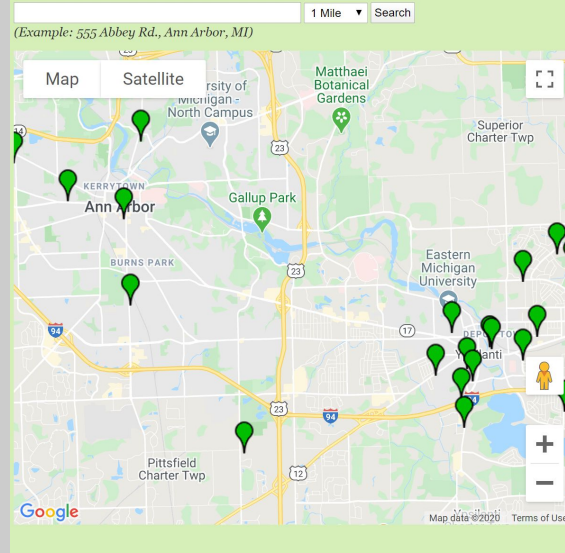
Food Map

Visit the website above and enter your address to find a map with all the food locations near you and their hours.

Available Food Map

Use the categories below to filter by type, or search for available food near you using the search form below.

- Filter Categories
- Show All
- Food Pantry (34)
- Free Meals (5)
- Open Now



Food Gatherers

Visit the website above to find a list of **FREE food pantries** and **"to-go" meals**. They show phone numbers and hours. **Call 734-761-2796.**

Monroe County Resources

Click [here](#) for a complete list of resources that are available in Monroe County. This document provides details on numerous types of resources that are available in Monroe County.



Locations giving FREE kids' lunch



High Velocity



will do drive-thru/walk-up free lunches
from 11 a.m. to 1 p.m. at

46245 Michigan Avenue, Canton.

TeaHaus



is providing free boxed lunches
handed out at Eat More Tea,

211 E. Ann St. in downtown Ann
Arbor.

Conor O'Neill's



offering boxed lunches for children
between 11 a.m. and 1 p.m. at

318 S. Main St., Ann Arbor.

Palm Palace



is offering free meals for kids at
2370 Carpenter Road, Ann Arbor.

Tower Inn Restaurant



free lunch for **students** at **701 W Cross St,**
Ypsilanti. Email before 11a.m. to
ypsibigboy@comcast.net

Healthcare and Insurance



Health Insurance

Individuals in need of health insurance can contact Washtenaw Health Plan by phone to **receive assistance applying for Medicaid** and follow up to make sure they get the coverage they need

- English: 734-544-6778
- Spanish: 734-544-2949

Packard Health Clinic



All of their locations are open for regular hours. A provider is available via phone 24 hours a day.
734-971-1073

Hope Clinic



You **can get free primary care**, even if you are uninsured or under-insured. They will work with you to get access to public insurance, if you are eligible.
Call 734-481-0111 to make an appointment.

Corner Health Center



In order to keep the community safe, they are offering Phone and Telehealth visits. **Call at 484-3600** for appointment.

Emotional and Mental Health Support



Health Insurance

Individuals in need of health insurance can contact Washtenaw Health Plan by phone to **receive assistance applying for Medicaid** and follow up to make sure they get the coverage they need

- English: 734-544-6778
- Spanish: 734-544-2949

Community Mental Health

Contact their crisis line for extreme cases **734-243-7340**



Community Mental Health

Contact their crisis line for extreme cases **734-544-3050**



Ozone House



I believe they are doing counselling over the phone. Contact their crisis line for assistance: **734-662-2222**

Parents' Guide to Coping with Coronavirus

Easy to read picture guide + ideas to help parents feel calm



Helping Kids through the Coronavirus

Easy to read picture guide + ideas for parents to share with their kids



Water and Utilities Help

City of Milan

For answers to your city utility questions, please call **734-439-1780**.



DTE (Electric)



Shutoffs for non-payment has been paused (for low-income eligible customers). For those in need of payment assistance due to loss of income or medical condition, contact **1-800-477-4747**.

Consumers Energy (Gas)



Shutoffs for non-payment has been paused (for low-income eligible customers). Contact **1-800-477-5050** with any questions.

Housing Help



[Renting and Eviction](#)

Please visit the link above for help with rent and lease agreements. It also has phone numbers for housing resources.

[SOS Housing Help](#)



If you are experiencing a housing emergency, please call (734) 961-1999.

This will put you in touch with [Housing Access for Washtenaw County](#) (HAWC) which starts the registration for families at risk of being homeless.

Childcare Help



Are you part of Michigan's
essential* workforce?

Do you **need childcare** so you
can serve our community?

**Fill out the survey in this post to get connected
to a local emergency childcare provider.**

"Essential workers" as outlined by Governor's executive order are defined as: Health care workers, home health workers, direct care workers, emergency medical service providers, first responders, law enforcement personnel, sanitation workers, childcare workers, correctional workers, postal workers, public health employees, key government employees such as child protective services and foster care workers, court personnel, and others providing key infrastructure to Michiganders such as utilities, mass transit, manufacturing, and groceries.

[Childcare Needs Survey](#)

Essential workers in need of emergency childcare can fill out the survey link above to get connected with a local provider.

Internet and Phone Service



FREE or cheap internet and cell phone plan for low-income families

Comcast/ Xfinity

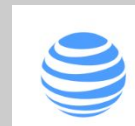


Then click on "Apply Now"

or call 1-855-846-8376

1-855-765-6995 Español

ATT



Then click on "Get Started" for cheap or free service

Charter/ Spectrum



Or to enroll call 1-844-488-8395

T-Mobile Phone Plan



about \$15 per month

Financial Help



Personal Financial Tips During COVID-19



Call your creditors and servicers

If you are struggling to make ends meet, **reach out to your creditors/servicers and see if you qualify for hardship assistance.** This will not only provide relief to you but also protect your credit score. You can apply this strategy to any bills you may have. Many companies have expanded their hardship assistance program in response to COVID-19.



Apply for unemployment and other public assistance programs

If you have become unemployed, apply for unemployment benefits from the state. This can be done online and some requirements have been waived in response to COVID-19. **You can learn more by clicking [here](#).** You can also see if you are eligible for other types of public assistance like food stamps through the state by **visiting the MI Bridges website.**



Switch to a income-based repayment plan for your student loans

If you are unable to make your student loan payment, **[contact your student loan service provider](#)** to explore hardship programs or move to an income-based repayment plan. Payments are calculated based on your discretionary income. If you are unemployed your monthly payment will be reduced to \$0. Deferment or Forbearance will pause your payments while this will count as a monthly payment.



Access free community resources

Access free community resources. Get help where you can and protect your income for things for which you can't get assistance. **Please call 2-1-1 or [visit the Washtenaw County Government Resource page linked here](#) to find resources in your area.**



Talk to a financial coach

United Way of Washtenaw County's financial coaches are here to support our community members in the wake of COVID-19. Our financial coaches are available to talk over the phone or video chat on how to best manage your income and resources during this difficult time. **For more information please visit uwve.org/financialcoaching or call 734-677-7202.**

If you are experiencing symptoms of COVID-19 please visit the Washtenaw County Health Department's website for more information on next steps.

To learn more about United Way's financial coaching services please contact Ugbaad Keynan at ukeynan@uwwashtenaw.org

Tips para sus Finanzas Personales durante el CODIV-19



Llame a sus acreedores.

Si tiene dificultades para llegar a fin de mes, **comuníquese con sus acreedores o sus proveedores de servicio y verifique si reúne los requisitos para recibir asistencia económica.** Esto no solo le brindará alivio sino que también protegerá su historial crediticio. Puede aplicar esta estrategia a cualquier deuda que tenga. Muchas compañías han ampliado su programa de asistencia económica en respuesta al COVID-19.



Solicite Beneficios de Desempleo

Si ha quedado desempleado, solicite los beneficios de desempleo del estado. Esto se puede hacer online y algunos requisitos se han eliminado en respuesta a COVID-19. **[Puede obtener más información haciendo clic aquí.](#)**



Cambie a un plan de pago basado en los ingresos para sus préstamos estudiantiles

Si no puede realizar el pago de su préstamo estudiantil, **[comuníquese con su proveedor de servicios de préstamos estudiantiles](#)** para explorar programas de asistencia económica o para cambiar a un plan de pago acorde a los ingresos. Los pagos se calculan en función a sus ingresos disponibles. Si está desempleado, su pago mensual se reducirá a \$0. El diferimiento o la indulgencia pausará sus pagos, mientras que esto contará como un pago mensual.



Acceda a recursos comunitarios gratuitos

Acceda a recursos comunitarios gratis. Obtenga ayuda de donde pueda y deje sus ingresos para aquellas cosas en las que no puede obtener asistencia. **Por favor, llame al 2-1-1 o [visite la página de Recursos del Gobierno del Condado de Washtenaw en este link aquí para encontrar recursos en su área.](#)**



Hable con un asesor financiero

Los asesores financieros de United Way of Washtenaw County están aquí para apoyar a los miembros de nuestra comunidad a raíz de COVID-19. Nuestros asesores financieros están disponibles para conversaciones por teléfono o video llamadas para ayudarlo a cómo administrar mejor sus ingresos y recursos durante este momento difícil. **Para obtener más información, [visite uwve.org/financialcoaching](http://uwve.org/financialcoaching) o llame al 734-677-7202.**

Si está experimentando síntomas del COVID-19, visite el sitio web del Departamento de Salud del Condado de Washtenaw para obtener más información sobre los próximos pasos a seguir.

Para obtener más información sobre los servicios de asesoría financiera de United Way, por favor comuníquese con Ugbaad Keynan en ukeynan@uwwashtenaw.org



Immigration Support



Immigration Advocates
NETWORK

Michigan Organizations to support Immigration Legal Services

Can translate into your home language and
search for legal help.

DACA 

Deferred Action for Childhood Arrivals

DACA (ACCIÓN DIFERIDA PARA LOS LLEGADOS EN LA INFANCIA) and MICHIGAN UNEMPLOYMENT INSURANCE

Unemployment Help



UI 101 COVID-19

UNEMPLOYMENT INSURANCE AGENCY

HOW DO I FILE A CLAIM?

- > Online at michigan.gov/uia using the MiWAM portal
- > By phone 1-866-500-0017 Option 1 *to inquire about and to file a claim*



WHAT DO I NEED TO FILE?

- > Social Security number
- > Employment information for the past 18 months: employer name and address, first/last day worked/ gross earnings
- > Your address, phone number, date of birth
- > Non-Citizens Alien registration and the expiration date of your work authorization card
- > Driver's License or State ID



WHAT'S NEXT?

How do I get paid?

In order to get paid, EVERY TWO WEEKS you must report (certify) that you are still unemployed by answering some questions.

How do I report?

- > Online 24/7 through your MiWAM account.
- > Phone MARVIN (1-866-500-0017) Monday-Saturday 8:00 am – 7:00 pm.

Payment posts within 2-3 business days from the date you report. Saturdays, Sundays, and holidays are not considered a business day.



There are two options for payment

- > Direct deposit through your bank or credit union - You will need your routing number and account number
- > UIA Bank of America debit card



QUESTIONS ON YOUR CLAIM?

- > Visit michigan.gov/uia for tools and resources
- > Access your MiWAM account 24/7
- > Chat with an agent M-F, 8 am to 5 pm or
- > Call our Customer Service line at 866-500-0017, M-F, 8 am to 4:30pm. TTY service is available at 866-366-0004.

Expansion of Michigan Unemployment Benefits Due to Coronavirus

Expansión de beneficios por desempleo de Michigan debido al coronavirus

In need of services?



If you need any type of support that has not been specifically addressed in this document, simply call 2-1-1.

United Way 2-1-1

Whether you are looking for **medical help, foreclosure prevention programs, utility assistance, help with food or clothing, or any other challenge** facing your family, a call to Michigan 2-1-1 may provide the answers you are looking for.

Service in many languages!

